

# Vanessa C. Marcano-Kelly

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## SUMMARY OF QUALIFICATIONS

Trilingual (English, Spanish, French), bicultural college graduate with a multifaceted work and leadership experience. Consistently recognized for substantial skills in community leadership, public speaking, Spanish translation and interpretation, legal research, creative problem-solving and intercultural communication. Nimble team-player, self-starter who can also take direction, goal-oriented and capable of producing effective results under high stress situations. Exceptional people-skills, especially with immigrant communities.

## **EXPERIENCE**

Owner | Lead interpreter & translator Caracas Language Solutions, LLC – Des Moines, IA

Certified court interpreter in the state of Iowa. Provide Spanish-English interpretation and translation services in community settings such as medical, legal and human services, in both consecutive and simultaneous mode. Sight translation. Research, analysis and writing on interpretation and translation matters.

Interpreter

Primary Health Care – Des Moines, IADec. 2016 – PresentProvide medical interpretation and cultural brokerage within the context of the clinic's care team for<br/>Limited English Proficiency patients.Dec. 2016 – Present

### Translator

Principal Financial Group – Des Moines, IAOct. 2015 – PresentProvide high quality translation and transcreation (marketing translation with specialized acculturated<br/>content) of various documents including marketing and brand materials, legal forms, financial<br/>documents, human resources communications, among others, within tight deadlines.

### Social work support staff

State of Iowa, Department of Human Services - Des Moines, IA

Provide administrative support to social workers in an array of tasks, including but not limited to data entry, case management support, archiving and maintaining open case notes, translation/interpretation.

Community Organizer Iowa Citizens for Community Improvement – Des Moines, IA

Worked with immigrant workers to recover unpaid wages and identify issues affecting the community. Organized meetings and actions for achieving community goals. Provided orientation, research and referrals on civil rights, immigration, legislative issues. Maintained project's Facebook page. Grant writing. Planned media strategies, case-management on wage theft and workplace issues.

#### Direct Support Professional

Children's Care Hospital & School – Sioux Falls, SD

Oct. 2015 - Present

Oct. 2014 to Oct. 2015

January 2012-Sept. 2014

Peer Mentor South Dakota State University	November 2010 – May 2011
Spanish Tutor South Dakota State University	October 2010-May 2011
News Editor <b>The Collegian</b> – Brookings, SD	2009 to 2010
Reporter <b>The Collegian</b> – Brookings, SD	2009
Junior writer Estetica y Salud Magazine – Caracas, Venezuela	2007 to 2008
Press assistant Ministry of Trade and Industry - Caracas, Venezuela	2006 to 2007
Translator/reporter VHeadline.com – Venezuela	2004 to 2007
EDUCATION / CERTIFICATIONS	
Iowa Supreme Court - Des Moines, IA Statewide court interpreter certification, May 2015	
<b>Des Moines Area Community College</b> – Des Moines, IA Certificate of Specialization in Judiciary Interpretation and Translation. GPA: 3.84/4.0	
<b>South Dakota State University</b> – Brookings, SD Bachelor of Arts, <i>magna cum laude</i> Majors: Global Studies, French Studies. GPA: 3.73/4.0	
College Reading and Learning Association Spanish tutor certification	
<b>Oakland Community College</b> – Auburn Hills, MI Associate degree in Liberal Arts	
<b>Universidad Santa Maria</b> – Caracas, Venezuela Relevant coursework: newswriting, editing, Spanish language syntax, photography, media law & ethics.	
LANGUAGE PROFICIENCY Spanish – native language   English – expert   French – intermediate	
AWARDS AND ORGANIZATIONS	
<ul> <li>Board member, Iowa Citizens for Community Improvement</li> <li>2015 New Leaders Council Fellow – New Leaders Council, Des Moines Chapter, May 2015</li> <li>2014 Iowa Latino Leadership Award, League of United Latin American Citizens (Iowa)</li> <li>Member, Iowa Interpreters and Translators Association – IITA</li> <li>Alumni, Latina Leadership Initiative of Greater Des Moines – May 2014</li> </ul>	

- Board member, Iowa Latino Center May 2014
  Schultz-Werth Award for excellence in originality, creativity and scholarship in undergraduate research dissertation: <u>Still Free, Still Alive: Images of Haitian Collective Values Portrayed Through</u> Child Characters in Lamartine's Toussaint Louverture and Agnant's Alexis d'Haïti – April 2011