Name: Silicia J. Boutchee

Job Title: Program Manager, Claims Recovery

Years of Service: 17

Silicia Boutchee is leading the team that manages damage claims recovery in the fast moving excavation world. She has spent the last eleven years embracing the industry, focusing efforts on quality customer relations, claims recovery, and damage prevention.

Throughout her 17-year venture with MidAmerican Energy Company she has built a strongly efficient reputation in claims recovery. Silicia has increased the claims recovery by 155% since she started managing the department in 2007. Her development of recovery strategies and customer focus has helped her the company recover over $3 million annually, the last three years. Embracing the core values of integrity, innovation, and growth Silicia consistently ranks amount the highest in recovery within the utility industries.

Silicia is also responsible for implementing and developing damage prevention strategies that meet the critical standards of compliance. Silicia is a member of Common Ground Iowa and Common Ground Alliance, both organizations that recognize excavating safety best practices. Most recently she has been nominated to join the Iowa One Call Executive Board of Directors in representation for MidAmerican Energy Company.

Silicia was born in Fort Dodge Iowa, but has spent the majority of her life in Des Moines. She holds a BA from Grandview University and a MPA from Drake University in Public Administration and Executive Development. She is the mother of a 21-year-old daughter who is a Food Science graduate from at Iowa State University. Silicia’s interest includes event design, where she owns a small business that has blossomed over the past couple years as well as mixing up so of her famous specialty drinks.