

PAGE E. EASTIN

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500 North Valley Drive, No. 106
Des Moines, IA 50312

Career Experience

IOWA DEPARTMENT OF HUMAN RIGHTS

June 2014 – Present

Director of the Client Assistance Program for Iowa

- Administer the federal Client Assistance Program grant pursuant to the Rehabilitation Act of 1973
- Provide input on the policies of Iowa Vocational Rehabilitation Services and other partner agencies
- Collaborate with Iowa Vocational Rehabilitation Services and other partners on implementation of the Workforce Innovation and Opportunity Act, including the 2016 Iowa Unified State Plan
- Develop and provide training to Iowa Vocational Rehabilitation Services staff, partner agencies, and employers
- Ensure compliance of programs under the Rehabilitation Act of 1973
- Advocate for and assist clients with dispute resolution
- Identify ways to initiate systemic change through strategic planning and implementation
- Serve as a member of the State Rehabilitation Council of Iowa

DES MOINES AREA COMMUNITY COLLEGE

August 2015 – May 2017

Adjunct Instructor

- Teach “The College Experience” course at DMACC Southridge Center
- Create and deliver curriculum to meet course objectives required by the college
- Determine the training and education needs of students
- Administer oral, written, and performance tests to measure student progress and to evaluate training effectiveness
- Prepare reports and maintain records, such as student grades, attendance rolls, and training effectiveness

IOWA DEPARTMENT OF HUMAN RIGHTS

December 2013 – June 2014

Coordinator of the Youth Leadership Forum

- Planned and implemented statewide transition program for high school youth with disabilities under a contract with Iowa Vocational Rehabilitation Services
- Coordinated with Iowa Vocational Rehabilitation Services Resources Managers to meet program contract requirements and outcomes
- Provided information and resources to individuals with disabilities, including Iowa Vocational Rehabilitation Services job candidates
- Performed assessments of all facilities leased by the State of Iowa to determine compliance with the Americans with Disabilities Act

BRAIN INJURY ALLIANCE OF IOWA

July 2011 – December 2013

Neuro-Resource Facilitator

- Manager of the Brain Injury Support Network Peer-Mentor Program
- Provided information and resources to survivors of brain injury, family members, and professionals
- Managed a caseload of over 200 clients
- Helped clients navigate the Iowa Department of Human Services, Iowa Medicaid, and Medicare systems
- Trained individuals at conferences, support groups, and through statewide webinars

DES MOINES AREA COMMUNITY COLLEGE

November 2010 – July 2011

Resource Coordinator

- Developed employment plans that fit clients' aptitudes, education levels, physical abilities, and career goals
- Trained clients on soft skill development related to employment
- Conducted business development to create job opportunities for clients
- Used counseling and job placement skills to help clients find and maintain employment
- Counseled Social Security beneficiaries regarding Ticket to Work incentives

Education

DRAKE UNIVERSITY

Fall 2008 – Spring 2010

M.S., Counselor Education

- Coursework focused on Vocational Rehabilitation counseling

COE COLLEGE

Fall 2002 – Spring 2006

B.A., with honors, Psychology

Credential

CERTIFIED REHABILITATION COUNSELOR

2010 – Present

Commission on Rehabilitation Counselor Certification

References

SANJITA PRADHAN

Program Director

Greater Des Moines Partnership

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DAVID MITCHELL

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DR. ROBERT STENSRUD

Graduate Program Faculty

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