To Whom it May Concern:

I could go on about the accomplishments Brett has achieved; however, I want to share with you the attributes that I value most as my leader. Brett Smith has a special ability to bring that small town, community feeling to the city when he visits the Cedar Rapids District. Sometimes when “the boss” comes to visit, team members can get tense and feel the need to prove themselves. Not with Brett, though. He has an uncanny way of making me and my team members feel comfortable, included, and valued by remembering interesting facts and details about our team members’ lives. When he sees our Marion Branch Manager, Greg, he frequently brings up a memory from years past. “Done any kick-flips or ollies lately, Greg?” Brett creates fun nicknames for us too: Jenny “All About Business” Beachler, or “JBJ” for Jenny Beachler-Johnson, and “Mr. NPR” Dan, and “ABC” Sue. These are just a few small examples of the relationships he continues to build with every team member he interacts with. Small things like this make my team and me feel valued. I know Brett truly cares for us professionally and personally. He treats us as part of his Wells Fargo family.

Sandy Ikeda

District Manager – Cedar Rapids, Iowa