Amber M. Deardorff

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## WORK EXPERIENCE

##### Mary Greeley Medical Center

*Clinical Applications Systems Director March 2012 – Current*

* Responsible for the strategic planning of our healthcare technologies; establishing short and long range priorities for Mary Greeley Medical Center (MGMC) and our McFarland Clinic partner
* Advanced knowledge of current health care regulations, including CMS and The Joint Commission standards
* Direct and coordinate all MGMC Electronic Health Record (EHR) Epic Applications and training
* Advanced knowledge of multidisciplinary workflows, regulations, and needs
* Provide project analysis and a key liaison between IT staff and hospital management to ensure that all appropriate stakeholders are identified for each project
* Manage and perform annual evaluations for Application Analysts, Coordinators, Instructional Designers, and Report Writers
* Advanced knowledge of data analysis and data governance
* Manage all capital and operating budgets for Clinical Applications Systems
* Successfully led efforts to achieve HealthCare’s Most Wired status in 2014, 2015, and 2016 for MGMC
* Advanced knowledge and management of the Meaningful Use program, resulting in successful Stage 1 and Stage 2 Meaningful Use attestations with both Medicare and Medicaid
* Successfully implemented and manage all EHR interoperability functions
* Direct the Epic Help Desk, including the implementation of help desk software and policies
* Directed the ICD-10 transition within Epic
* Advanced knowledge in evaluating new technologies and contract management
* Develop and implement policies and procedures related to MGMC, CAS, HIPAA, and the EHR needs
* Facilitator of the IT Steering, Data Strategy, Multi-Disciplinary, Antibiotic Stewardship, and MD Steering Committees

*Clinical Applications Systems Manager March 2009 –March 2012*

* Managed and coordinated the successful implementation of the Epic EHR
* Recruited, hired, and developed staff for a new department specializing in clinical and business informatics
* Project management of clinical documentation, physician order management, pharmacy, reporting, obstetrics, emergency department, perioperative, and interoperability applications.
* Coordinated the documentation of Medication Reconciliation, Care Plans, Patient Education, Risk Assessments, and CMS/Joint Commission goals.
* Created and managed the Epic Subject Matter Expert (SME) group
* Managed physician communication and support to enhance workflows and increase throughput

*Clinical Information Coordinator October 2006 – March 2009*

* Collaborated daily with administrators, clinical staff, and providers to enhance the electronic systems and workflows
* Designed, built, and coordinated the implementation of the Epic ASAP system
* Managed, developed, and helped maintain many clinical application systems, including CPSI, Ansos, VoiceCare, and Vocera
* Served as a Point of Care Board Member on the Iowa CPSI’s User Group, and was responsible for developing, coordinating, and planning the bi-annual Iowa meeting
* Led general computer orientation for all new and existing employees
* Worked closely with physicians and helped educate/orientate them on ChartLink and Epic

*Registered Nurse, Intensive Coronary Care Unit March 2004 – October 2006*

## Used critical thinking skills to care for critically ill patients

* Integral part of a team, consisting of doctors, nurses, and administrators
* Strengthened my supervisory skills as a frequent Lead RN

*Patient Care Technician, Medical Telemetry Unit June 2003 – March 2004*

* Assisted nursing staff with patient care
* Gained knowledge about the hospital work force
* Gained knowledge about many different workflows by being cross-trained as a Monitor Technician and as a Unit Secretary

## EDUCATION/CERTIFICATION

## Masters of Public Administration *December 2012*

## *Drake University, Des Moines, Iowa*

## Bachelor of Science in Nursing *April 2004*

## *Grand View College, Des Moines, Iowa*

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## Bachelor of Science (Exercise and Sport Science) *August 2002*

## *Iowa State University, Ames, Iowa*

## Epic ASAP Certified

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| **HONORS AND ACTIVITIES**   * Secretary of the Friendship Ark Board of Directors * Committee Member of the Young Leaders Society for United Way of Story County * Member of The American College of Healthcare Executives * Iowa Recognition for Performance Excellence Examiner * 2015-2016 IHA Hospital Executive Academy Graduate * Leadership Ames Class XXVII Graduate * 2013 Mary Greeley Medical Center Innovation and Excellence in Leadership Award * Iowa Hospital Association Health Care Leadership Series Graduate * Past President of the Ames Community Preschool Center (ACPC) Board of Directors * Member of the Pi Beta Phi Fraternity * Graduated from Drake, ISU, and Grand View College with Honors |