01/05/15

Re: Recommendation for Alex Duong on behalf of Mediacom

Dear Business Record Forty Under 40 Committee:

I was initially impressed with Alex Duong’s enthusiasm, drive and professional demeanor when he joined our team three years ago as a Marketing Coordinator. I worked with Alex for a year before changing positions and in that time, I witnessed him consistently demonstrating all of the above qualities and more. I heartily endorse him for this special honor and award.

Alex is reliable, dedicated and eternally upbeat. He cares about his customer and will go above and beyond to make sure they are happy and satisfied. One of his responsibilities is to oversee the sales and training of our front counter and technicians. He is very good at getting the most out of his team. He makes training sessions fun and pushes his teams to perform by developing relationships and creating an atmosphere of teamwork. His front counter teams and Technical Operation Group has been the top selling region for a few months in a row as a result of his encouragement.

Alex is a hardworking, top-performing and ever friendly individual. On top of his daily duties, Alex always goes above and beyond to help Mediacom give back to the community. One of our senior administrators had a plate full of brownies left from a meeting and she challenged Alex to eat the entire plate. He jumped on board right away and told her he would do it for a $20 donation to the Breast Cancer Awareness Fund that Alex organized for Mediacom. Word got around the office, pledges rolled in and at the end of the challenge he finished the entire plate in less than an hour and raised $350.

On top of that Alex took over our United Way Campaign where he raised a total of $29,864, a huge increase from $6219 in 2011. He enjoys helping his coworkers who are in need of assistance by coming up with fundraisers around the office. His kindness and tireless work to help other around him has resulted in the appreciation and respect of everyone who knows and works with him. I am also aware that he is very involved with the Des Moines Young Professional Connections group. He has my highest recommendation to be a candidate for the Business Record Forty Under 40, Class of 2015.

Sincerely,

Suja Jacob

Marketing Supervisor

Mediacom

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