

**Amy Ostrander Croll**  
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## **Educational Background**

Luther College, 1993-1997  
Bachelor of Arts, Psychology

University of Iowa, 1999-2001  
Master's of Social Work  
With Special Honors and High Distinction  
MSW License: 06002

Certified Prevention Specialist, 2012  
Certificate License: PS12007

## **Work Experience**

Community Youth Concepts, 2008 – Present  
Executive Director

- With the Capital Campaign Committee, manage and advance a \$1.5 million capital campaign
- Manage and support a nine member Board of Directors and its related committees, to ensure mission-based strategic goals are being met to grow and sustain the organization
- Manage daily operations, including human resources related to eight staff, eleven AmeriCorps members, and over 150 volunteers
- Develop, support and serve as the initial funder of the Des Moines Young Nonprofit Professionals Network (YNPN) and the TEDxYouthDesMoines event
- Oversee and manage the organization's marketing efforts, the Iowa Service-Learning Network and the Be A Mentor Des Moines marketing campaign
- With the accountant, manage the organization's bookkeeping, and ensure compliance with all tax regulations, agency budget, and grant requirements
- Build and manage relationships with local, state, and national donors, grantmakers, and volunteers that align with the organization's mission and programming
- Serves as a capacity coach for the Iowa Department of Public Health
- Oversee and provide youth development best practices training, technical assistance, and program improvement services to programs state-wide
- Conduct data analysis, internal evaluation, and improvement processes of CYC programming and services

Croll Consulting, 2008-2014

- Provides training, technical assistance, and program improvement training to key state and local level staff in over ten states on behalf of the Forum for Youth Investment, David P. Weikart Center for Youth Program Quality, and Wyman Center

- Serves as an expert in youth development best practices for various conferences, including the National Council of State Legislatures and the Minnesota Juvenile Justice Advisory Council

State of Iowa, Iowa Department of Human Rights, 2000 – 2008

Program Planner III

- Provide management support to the Iowa Collaboration for Youth Development, an interagency alliance of ten state agencies, whose work is to align state policies and practices within state government
- Oversee and manage four federal/national funding streams, including writing federal grants, development of grant protocol, Requests For Proposals, reporting protocol, and support to all sub-contractors
- Oversee and maintain three websites, monthly newsletter, and a bi-weekly grant update
- Facilitate the training and technical assistance and youth engagement committees, providing technical assistance statewide to grantees of ten state agencies and leadership training and support to several youth-led policy groups
- Coordinate statewide grantee meetings and conferences
- Co-create legislation to codify the Iowa Collaboration for Youth Development (ICYD) and the State of Iowa Youth Advisory Council (SIYAC)
- Develop, manage, and oversee the Quality Counts pilot project and all related MOUs with assessors statewide
- Conduct public hearings on hate crimes for the Iowa Division of Latino Affairs
- Compile an annual report on the activities and use of funding of local Decategorization boards

Four Oaks, Youth Homes, 1998-2000

Residential Unit and Shelter Supervisor, Treatment Counselor (promotion)

- Conduct weekly groups with high-risk youth in a gender-specific environment
- Serve as a birthing coach and advocate for pregnant teen residential clients
- Manage staff, reporting, and treatment plans

## **Community Involvement and Awards**

- Community Youth Concepts inducted into the Iowa Volunteer Hall of Fame, 2014
- Greater Des Moines Leadership Institute, CLP Class of 2014
- Iowa Commission on Volunteer Service Commissioner, 2014 – present
- Downtown Kiwanis Board Member and Director of Youth Services, 2012-present
- Urbandale Community Action Network volunteer, 2010-present
- Kids With A Cause facilitator, 2010-present
- Urbandale Soccer Club volunteer, 2009-present
- Urbandale Character Counts Award, 2008
- Iowa Afterschool Alliance Board of Directors, 2001-present
- Beaverdale Neighborhood Association, Board Member, 2011-2013
- Girls Scouts, Leader, 2009-2013
- Iowa Governor's Above and Beyond Award, 2004
- Iowa Jaycees, Community Development Director of the Year, 2003
- Clive Jaycees, Board Member and Volunteer, 2000-2005
- Family Violence Center - Decorah, Crisis Line Volunteer, 1993-1997